



PROVIDER ALERT

April 1, 2024

Alert Summary: This alert includes information about upcoming Crisis Prevention Intervention (CPI) certification trainings

Dear Provider,

Optum Idaho offers CPI's Trauma Verbal Intervention training and certification at no cost to network providers. The training is completed in a blended learning environment via Relias e-Learning modules and a live webinar.

CPI certification is **required** for all bachelor's level paraprofessionals prior to the delivery and submission of claims for crisis services. A copy of a valid and current CPI card must be kept in the HR file for review during an audit. Optum Idaho offers a Foundation class for those not currently certified. Refresher classes for recertification are offered to those providers who have a current CPI certification about to expire. CPI certifications are valid for 2 years. These training courses are eligible for Continuing Education Units (CEU)s for both trainings.

The following dates are scheduled for the 2024 calendar year:

CPI FOUNDATION: Trauma Verbal Intervention

Initial course intended for providers who have never taken the CPI Foundation Course. Four CEU's offered. [Click here to register for the CPI Foundation Course](#)

CPI REFRESHER: Trauma Verbal Intervention

Must hold a current CPI Certificate to be eligible to take this course. Two CEU's offered. [Click here to register for the CPI Refresher Course](#)

Date 2024	Time	Course
April 10	9 a.m. – 1 p.m. (MT)	CPI Foundation
May 7	9 a.m. – 11 a.m. (MT)	CPI Refresher
May 8	9 a.m. – 1 p.m. (MT)	CPI Foundation
June 12	9 a.m. – 1 p.m. (MT)	CPI Foundation
June 10	9 a.m. – 11 a.m. (MT)	CPI Refresher

Thank you,

The Optum Idaho Education and Training Team